

## COMPUTER INFORMATION FOR INCOMING FRESHMEN

Information Technology Services (ITS) supports the College's mission and strategic directions by providing information technology services and support.

Our goal is to provide you information on computer standards, the campus student lab and network access as well as how to obtain your network account. If you have questions or inquiries about our services and support we invite you to contact the ITS Help Desk at 410-626-2892 or [helpdesk@sjca.edu](mailto:helpdesk@sjca.edu). Please identify yourself as an incoming freshmen.

### **Network Connections**

All dorms at St. John's College are wired for access to the Internet and the campus network. In addition, wireless network access is available in a number of common spaces throughout the campus. You will need a Network Account (see below) to access the network. If needed, a network cable can be purchased at the campus bookstore.

### **Network Account**

ITS will provide you with a network account, a username and password that you will use to access campus computers, the campus network, a college provided personal email account and disk space. This information and a document describing appropriate use of College resources will be provided during registration. Acceptance of an account signifies that you have read and agree to comply with these guidelines. While wireless access is provided in some areas, as per these guidelines, **students are not permitted to setup wireless access points themselves.**

### **The Hodson Computer Center (Student Lab)**

The Hodson Computer Center is located on the lower level of the Barr Buchanan Center and it is equipped with Windows and Macintosh computers, laser printers and scanners.

The primary purpose of the facility is to provide you with access to Office applications, email, the Internet and other applications needed for, and a benefit to, your academic work. With your College issued ICard badge, the center is accessible twenty-four hours a day, seven days a week during the academic year. Student Assistants are available in the center at designated times to provide you with assistance in the use of campus computer resources.

## **Computer Configuration Standards**

The information below outlines the current minimum recommendations for Windows-based and Macintosh computers for use by students at St. John's College. The intention is to recommend both hardware and software for a system that will remain useful for the next few years and allow ITS to support you with problems related to accessing our network services.

**In order to participate in the college network, and obtain ITS support services, your computer must meet or exceed these recommendations.**

### **Windows Hardware/Software Recommendations**

|                             |  |
|-----------------------------|--|
| Processor                   | Desktop/Laptop: Intel Core 2 Duo, or AMD 64X2 Dual Processor                             |
| Memory                      | 2 GB (4 GB is highly recommended)  |
| Hard Drive Capacity         | 100 GB or more   |
| Operating System            | XP/Vista/7/Linux   |
| Office Suite                | Microsoft Office 2003, 2007 or 2010<br>A free alternative is Open Office or Libre Office |
| Web Browser                 | Internet Explorer/Mozilla Firefox/Chrome   |
| Anti-Virus/<br>Anti-Spyware | Required   |

### **Macintosh Hardware/Software Recommendations**

|                             |  |
|-----------------------------|--|
| Processor                   | 2.66 GHz Intel Core 2 Duo  |
| Memory                      | 2 GB (4 GB is highly recommended)  |
| Hard Drive Capacity         | 100 GB or more   |
| Operating System            | Mac OS X 10.6 and above/Linux  |
| Office Suite                | Microsoft Office MAC 2008 or 2011<br>A free alternative is Open Office or Libre Office |
| Web Browser                 | Firefox/Safari/Chrome/   |
| Anti-Virus/<br>Anti-Spyware | Required   |